
User Researcher Resume

Job Objective

Seeking the opportunity in which to fill the User Researcher position for well-established organization.

Highlights of Qualifications:

- Hands on experience on designing web based application and measuring all usability goals
 - Deep knowledge of software development processes
 - Exceptional knowledge of usability evaluation, research and interface design
 - Familiarity with HCI and usability research literature
 - Ability to complete work on deadline and according to schedule
 - Ability to resolve complex problems
 - Good communication and presentation skills
 - Ability to analyze data for various purposes
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Professional Experience:

User Researcher

Citrix Systems, Inc, Franklin, NC

November 2007 – Present

- Designed products through customer feedback and monitored it from conceptualization to implementation.
- Monitored all products and ensured designs to be user centric.
- Developed customer surveys and incorporated results into products.
- Analyzed products of competitor on a regular basis.
- Managed all results and prepared solutions to be presented to production team.
- Coordinated with designers and resolved complex changes.

User Researcher

Zynga Inc, Franklin, NC

December 2003 – October 2007

- Managed all research findings and recommended changes to both clients and team.
 - Monitored data and performed qualitative and quantitative research on usability tests.
 - Designed user research on various products and prepared product features accordingly.
 - Developed files for research conducted.
 - Analyzed collected data and prepared reports for findings.
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Education:

Bachelor's Degree in Psychology

Gavilan College, Gilroy, CA Master's Degree in Experimental Psychology

Tabor College, Hillsboro, KS

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