# **VIP Hostess Resume**

# Job Objective

A highly talented VIP Hostess seeking an opportunity to work with your growth oriented organization.

# Highlights of Qualifications:

- Huge experience in providing services to VIP customers
- · Sound knowledge of front desk operations
- · Familiarity with promotional activities
- Amazing ability to respond to customer complaints
- Outstanding ability to multi-tasks to meet deadlines
- Immense ability to ensure customer satisfaction
- Excellent written and verbal communication skills
- Superior analytical and problem solving skills

# Professional Experience:

VIP Hostess

Lutheran Family Services, Baton Rouge, LA August 2007 – Present

## Responsibilities:

- Maintained welcoming environment for VIP customers.
- Greeted customers and addressed their needs.
- Notified Manager about customer concerns.
- · Assisted in marketing events.
- Provided prompt and courteous customer services.
- Coordinated with cross-functional teams to ensure smooth flow in servicing customers.

#### **VIP Hostess**

Group Management Services, Baton Rouge, LA May 2004 – July 2007

## Responsibilities:

- Arranged private lounges for VIP customers.
- Maintained the work environment clean and organized.
- Followed company service standards at all times.
- Served meals and beverages.
- Ordered and stocked complimentary gifts for VIP customers.

## Education:

Bachelor's Degree in Event Management Lafayette College, Easton, PA

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