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# VOIP ENGINEER RESUME

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## Sample #1

Phillip Murchison  
2915 Farnum Road  
Brooklyn, NY 11206  
(111)-943-2647  
[email]

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### Objective:

Seeking the position of VOIP Engineer where I can use my technical competencies in networking and voice applications developing and improving the performance of the company.

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### Education:

M.S. Information Technology, 2002  
Stanford University

B.S. Computer Science, 1999  
Stanford University

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### Skills:

- C, Java, C++, Crystal Reports
  - MS Access, SIP Protocol
  - My SQL, SoftSwitch/Gateways, Visual Basic
  - TCP/IP, SQL, VC++
  - Excellent troubleshooting skills
  - Excellent communication skills
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### Experience:

- Overhead VOIP Engineer, 2008-present
  - The Hale Group, Ltd., Alpine, CA
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### Responsibilities:

- Converted company's manual operation to automated VOIP operations.
  - Developed architectural test lab for XXX VOIP infrastructures
  - Managed the XXX VOIP infrastructures using SQL and visual Basic 6.
  - Configured voice infrastructures for 27 remote locations.
  
  - VOIP Engineer II, 2005-2008
  - Halewood Int'l. Limited, Alpine, CA
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### Responsibilities:

- Troubleshot VOIP network and others operations controller.
  - Utilized iVMS in establishing interconnect protocols.
  - Analyzed network Traffic using VOIP carriers.
  
  - VOIP Engineer I, 2002-2005
  - Halex Corporation, Alpine, CA
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### Responsibilities:

- Converted company's manual operation to automated VOIP operations.
  - Developed architectural test lab for XXX VOIP infrastructures
  - Managed the XXX VOIP infrastructures using SQL and visual Basic 6.
  - Configured voice infrastructures for 27 remote locations.
  
  - VOIP Engineer II, 2005-2008
  - Halewood Int'l. Limited, Alpine, CA
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### Certifications and Affiliations:

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## Sample #2

Matthew Boyer  
1500 Broadway, Apt 11  
Santa Barbara, CA 93103  
(111)-123-1234  
[email]

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### Objective:

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Seeking a VoIP Engineer position, to utilize my education and training in a fast paced and challenged environment.

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### Skills:

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Extensive experience with VoIP and telecom equipment, standards and technologies  
Substantial understanding of networking technologies including TCP/IP, DHCP, TFTP, VLAN, VoIP, various WAN technologies  
Expertise in VoIP gateways such as Cisco AS-series, Quintum Tenor/CMS.  
Proficient knowledge of enterprise LANs and WANs

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### Professional Experience:

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VoIP Engineer, 2006 to till date  
Macsteel International USA Corporation, CA

Designed, configured, implemented and supported VoIP installations.  
Installed and maintained routers and switches in various network configurations supported VLANs, Qos, VoIP, and advanced access-lists.  
Maintained & configured VOIP, SIP Gatekeepers, Gateways/Routers, on E1/T1, PSTN, and GSM/CDMA integration.  
Troubleshoot telephony related problems including VOIP, Call Center and Legacy system integration issues and resolved them.

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### Education:

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M.S in Computer Science Engineering, 2006  
University of Minnesota

B.S in Computer Science Engineering, 2004  
Duke University

## Sample #3

Lawrence Morrison  
1228 Small Street  
New York, NY 10016  
(123)-124-8963  
[email]

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### Job Objective:

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To obtain a VoIP Engineer position in which to use my past expertise to better the company and help it grow.

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### Work Experience:

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VoIP Engineer, August 2005 – Present  
Harris Corporation, New York, NY

- Regulated the needs for the advancement and maintenance of architectures.
- Ensured that mission objectives and system criteria requirements are satisfied.
- Imparted engineering services and even provided technical reviews of on-going programs.
- Managed maintenance support.

VoIP Engineer, May 2000 – July 2005  
NCI Information Systems, Inc, New York, NY

- Assisted support engineer for execution of voice services.
- Aided PSTN and Voice over IP services.

- Advanced methodologies for providing stronger voice services.
- Gathered fresh technologies for applicability to the voice environment.
- Extended support during off hours.

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## **Summary Of Qualifications:**

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- Highly experienced engineering large scale production voice networks
- Outstanding knowledge of installation, configuration, and management of voice network management and configuration tools
- Steep knowledge of voice and data technologies
- Wide knowledge of Telephony circuit hierarchies – Point-to-point, Frame Relay, ATM, MPLS, Cable/DSL and Wireless
- Good understanding of Telephone Company & Carrier procedures
- Familiarity with SIP, ISDN , SS7, and MGCP/T.38 voice protocols
- Immense ability to interpret information and statistics on varied subjects
- Remarkable ability to troubleshoot VoIP Phone System
- Superior project management and communication skills
- Strong analysis skills

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## **Education:**

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Bachelor's Degree in Electronics Engineering, Salem State College, Salem, MA

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