Work Order Clerk Resume

Job Objective

Seeking a Work Order Clerk position that offers an immediate challenge, career opportunity, and advancement.

Work Experience:

Work Order Clerk Health Quest, Little Rock, AR May 2004 – Present

- Administered to supervise work order processes and standardization tasking.
- Ensured competency of all aspects of the electronic Work Order system and Work Order policy.
- Entered WO requests and updated accurately with clear descriptions and minimal spelling.
- Managed to take all Work Order requests received by telephone, e-mail and voice mail.

Work Order Clerk

Vassar Brothers Medical Center, Little Rock, AR

March 2002- April 2004

- Monitored WO mailbox and voice mail for incoming requests.
- Ensured that all staff worksheets' updates are entered into the WO system at the end of each work day.
- Communicated directly with engineering supervisors and staff about WO requests.
- Generated WO reports as needed and requested.

Summary of Qualifications:

- Excellent Work Order Communications
- Ability to communicate with requestors as needed on updates concerning related job profile.
- Ability to communicate and coordinate with other service departments
- · Ability to maintain a log of vendors
- · Excellent communication skills
- Ability to communicate clearly, timely, and accurately
- Ability to manage calls on hold when receiving multiple calls

Education:

Associate Degree in Commerce
Wayne County Community College, Detroit, MI

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