
Workers Compensation Investigator Resume

Job Objective

To obtain the challenging position of Workers Compensation Investigator where my knowledge and experience can help company grow and excel.

Professional Experience:

Workers Compensation Investigator, August 2005 – Present
Travelers Indemnity Company, Harrison, AR

- Investigated injury claims related to an insured's business to determine coverage.
 - Managed the complete claim from start to finish.
 - Determining if injury arose out of employment.
 - Managed and drove assigned claims to conclusion.
 - Referred claims to Unit Manager for assignment to a Case Manager.
 - Conducted complete investigation of questionable claims, including timely 3-point contact.
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Summary of Qualifications:

- Remarkable experience of handling Workers Compensation claims
 - Sound knowledge of all policy, coverage and endorsement implications and AOE/COE issues
 - Wide knowledge of legal and medical terminology regarding workers' compensation and federal regulations
 - Proficient with Proprietary Claims Management software and MS Office Suite
 - Ability to compile and analyze data for administrative decisions
 - Ability to learn and implement legal rules, procedures, concepts and terminology
 - Ability to conducted basic arithmetical calculations
 - Ability to handle general office equipment
 - Ability to handle public in a tactful and courteous manner
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Education:

Bachelor's Degree in Education, John Carroll University, University Heights, OH

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